

# CERTIFICATE OF REGISTRATION

Information Security Management System  
ISO/IEC 27001:2022

## HqO Inc.

**A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022. The scope and boundaries of the ISMS is as follows:**

The ISMS supports the confidentiality, integrity, availability of customer data, supplier information, and HqO's internal data related to the development, operation, and planning of a tenant experience platform environment.

<b>Certificate</b>	ISMS-HQ-51021	<b>Original Certification Date</b>	May 10, 2021
<b>Version</b>	2.1	<b>Recertification Date</b>	April 24, 2024
<b>Statement of Applicability</b>	Version 1.2 (November 22, 2024)	<b>Expiration Date</b>	May 10, 2027
		<b>Issuance Date</b>	May 27, 2025



Authorized by:

*Stephanie Oyler*  
Stephanie Oyler  
EVP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2022 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.

## HqO Inc.

**IN-SCOPE LOCATIONS**

HQ: 38 Chauncy Street, Floor 12  
Boston, Massachusetts 02111  
United States of America

Penn 1 Plaza  
New York City, New York 10119  
United States of America

Chancery House, 53-64 Chancery Lane  
London, WC2A 1QS  
United Kingdom

Overhoeksplein 1, 1031 KS  
Amsterdam  
The Netherlands

**REGISTERED ACTIVITY**

Operations, Sales, Customer Support, Product,  
Engineering, Design, Marketing, InfoSec

Sales, marketing & customer support for the NA  
market/clients.

Sales, marketing & customer support for the UK & EU  
market/clients.

Sales, marketing & customer support for the EU  
market/clients. Security & compliance oversight