

CERTIFICATE OF REGISTRATION

Information Security Management System
ISO/IEC 27001:2022

HqO Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022. The scope and boundaries of the ISMS is as follows:

The ISMS supports the confidentiality, integrity, availability of customer data, supplier information, and HqO's internal data related to the development, operation, and planning of a tenant experience platform environment.

The statement of applicability includes control objectives from the ISO/IEC 27001:2022 framework.

Certificate	ISMS-HQ-51201	Original Certification Date	May 10, 2021
Version	2.2	Recertification Date	April 24, 2024
Statement of Applicability	Version 1.3 (November 3, 2025)	Expiration Date	May 10, 2027
		Issuance Date	May 5, 2026



Authorized by:

Stephanie Oyler
Stephanie Oyler
EVP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2022 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.

HqO Inc.

IN-SCOPE LOCATIONS

HQ: 38 Chauncy Street, Floor 14,
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Penn 1 Plaza,
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United States of America

Chancery House, 53-64 Chancery Lane,
London, WC2A 1QS,
United Kingdom

Overhoeksplein 1,
1031 KS Amsterdam,
The Netherlands

REGISTERED ACTIVITY

Operations, Sales, Customer Support, Product,
Engineering, Design, Marketing, InfoSec

Sales, marketing & customer support for the NA
market/clients.

Sales, marketing & customer support for the UK & EU
market/clients.

Sales, marketing & customer support for the EU
market/clients. Security & compliance oversight